



COVID-19 PROTOCOL

AS OF JULY 1ST, 2021

**ONE PERSON PER
APPOINTMENT WILL BE
ALLOWED IN THE BUILDING**

OTHERWISE YOUR APPOINTMENT WILL REMAIN CURBSIDE

MASKS ARE REQUIRED

FOR THE ENTIRE DURATION YOU ARE IN THE HOSPITAL

THE LOBBY IS CLOSED

IF YOU REQUIRE ANY ADDITIONAL ASSISTANCE THAN PROVIDED IN YOUR
APPOINTMENT, PLEASE CALL THE OFFICE FOR FURTHER ASSISTANCE

FOR APPOINTMENTS

**ONLY ONE PERSON PER APPOINTMENT
WILL BE ALLOWED IN THE BUILDING**

CLIENT MUST BE VACCINATED AGAINST COVID-19

**CLIENT MUST HAVE HAD NO COVID RELATED
SYMPTOMS WITHIN THE PAST 14 DAYS**

**CLIENT MUST HAVE HAD NO CONTACT WITH
SOMEONE WHO HAS TESTED POSITIVE FOR
COVID-19 WITH THE PAST 14 DAYS**

**CLIENT WILL RECEIVE A TEMPERATURE CHECK
ONCE INSIDE THE BUILDING**

**CLIENT MUST BE WEARING A FACE MASK
PROPERLY AT ALL TIMES IN THE HOSPITAL**

WHEN YOU ARRIVE

PLEASE REMAIN IN YOUR VEHICLE

**CALL THE OFFICE UPON ARRIVAL AT
1(800)279-6724 EXT. 0**

**THE RECEPTIONIST WILL NOTIFY A TECHNICIAN OF
YOUR ARRIVAL AND THEY WILL MEET YOU AT YOUR
VEHICLE TO ESCORT YOU AND YOUR PET
INTO THE HOSPITAL**

**THE TECHNICIAN WILL WEIGH YOUR PET, THEN
ACCOMPANY YOU INTO AN EXAM ROOM
AND BEGIN TAKING A HISTORY**

FOR PICK-UP AND PURCHASES

THE LOBBY IS STILL CLOSED

PLEASE REMAIN IN YOUR VEHICLE

**CALL THE OFFICE UPON ARRIVAL AT
1(800)279-6724 EXT. 0**

**WE ARE STILL CURBSIDE FOR MEDICATION AND
SUPPLY PICK-UP**

**AND ARE STILL UTILIZING THE PICK-UP/DROP-
OFF BIN OUTSIDE THE FRONT DOOR**

NEW CLIENTS

**DUE TO LIMITED APPOINTMENT AVAILABILITY,
WE ARE NOT YET ACCEPTING NEW CLIENTS**

**PLEASE SIGN UP FOR OUR NEWSLETTER TO BE
NOTIFIED WHEN WE ARE**

SIGN UP AT "NEW CLIENTS" PAGE

WE APOLOGIZE FOR ANY INCONVENIENCE